



HARYANA RIGHT TO SERVICE COMMISSION  
S.C.O. No. 38 & 39 (2<sup>nd</sup> FLOOR), SECTOR 17-A, CHANDIGARH-160017  
Website- <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

File No. HRTSC/Comp-02/MSME/2024/ 2978  
To

Dated: 10/7/24

The Managing Director,  
HPGCL.  
E-mail: md@hpgcl.org.in

The Director,  
MSME, Haryana, Panchkula.  
E-mail: dgmsme2021@gmail.com

Sh. Shashikant, the then Additional Director, **(MSME)**,  
Now posted as XEN in Haryana Power Generation Corporation Limited,  
Hisar.  
E-mail: shashihpgcl@gmail.com

Sh. Ritul Singla,  
The then Additional Director (Additional Charge),  
Assistant Director  
MSME, Panchkula  
E-mail: dgmsme2021@gmail.com

**Subject:- Complaint regarding- Disbursement of testing equipment assistance.**  
**From:- Sh. Vipin Sardana (M) 98962-32889.**

Sir,

I am directed to forward herewith a copy of the orders dated 8<sup>th</sup> July, 2024 passed by Sh. T.C. Gupta Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

**BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.**

Encl: As above

(Sube Khan)

Under Secretary-cum-Registrar,  
Haryana Right to Service Commission  
E-mail: rtsc-hry@gov.in

Endst. No. HRTSC/Comp-02/MSME/2024/ 2979

Dated: 10/7/24

A copy is forwarded to Sh. Vipin Sardana (M) 98962-32889. Email:- Vipin.Sardana@carus.in for information and necessary action.

(Sube Khan)

Under Secretary-cum-Registrar,  
Haryana Right to Service Commission  
E-mail: rtsc-hry@gov.in



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### Final Orders

**(In respect of Complaint Case No. HRTSC/Comp-02/MSME/2024-Complaint regarding-Disbursement of testing equipment assistance. From:- Sh. Vipin Sardana (M) 98962-32889. Email:- Vipin.Sardana@carus.in**

1. These orders are in continuation of interim orders of the Commission dated 20.07.2024 which be read as part and parcel of these orders. Two specific questions were raised in those orders which are as under:-
  - (i) When the case was reflected on the id of Sh. Shashi Kant, the then Additional Director after July, 2023 before its approval on 18.09.2023?
  - (ii) When the applicant/ the complainant uploaded the documents i.e. bank details, affidavit and the declaration on the portal and why they were not visible till 04.01.2024?
2. In response, a reply bearing memo no. MSME/RTS/2024/2152 dated 30.05.2024 has been received from Deputy Director (RTS) without specifying whether this reply has the approval of the Director General or not. Anyways, since specific questions were asked, and the reply is factual, same is taken on record. It states the following:-

Information sought by HRTSC	Information provided by M/s we excel
(i) When the case was reflected on the id of Sh. Shashi Kant, the then Additional Director after July, 2023 before its approval on 18.09.2023?	The case started reflecting on Sh. Shashi Kant (user-id: 277234) from 25.07.2023,. It was forwarded by Ritul Singla (user id: 156413) on 25.07.2023. Further action was taken on 18.09.2023 by Sh. Shashi Kant. Later, the bank details were submitted by the applicant on 25.09.2023. we have also attached the database screenshot as evidence.
(ii) When the applicant/the complainant uploaded the documents i.e. bank details, affidavit and the declaration on the portal and why they were not visible till 04.01.2024?	The applicant/the complainant uploaded the bank details on 25.09.2023. They were visible at all times, no glitch/bug in the portal regarding the invisibility of the applications in this particular scheme. If there had been any glitch/bug, it would have been notified to us, but we did not receive any complaint regarding this.