



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
Website- <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

(Through E-mail Only)

To

Letter No. 1069

Dated 17th March, 2026

The FGRA-cum-SDO(Op),
Sub-Division (Electricity), IDC,
DHBVN
Contact: 9540954932
E-mail: sdoopidcgurugram@dhbvn.org.in

Subject: Revision Details - AAS25/2100471 - Energy (DHBVN) Name - Sh. KAMLESH Service - Billing Complaints [RTS - 7 Days] Self Filed by Applicant on Saral Portal (Saral) on 26.01.2026.

Sir,

I am directed to forward herewith a copy of the orders dated 13.03.2026 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and necessary action.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: As above

(Sube Khan)

Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. 1070

Dated 17th March, 2026

A copy of the above is forwarded to the following for information: -

- i. The Managing Director, DHBVN.
- ii. Sh. Vikas Kadian, XEN, DHBVN, Nodal Officer for RTS matters on behalf of DHBVN E-mail: kadianvikas@yahoo.com.
- iii. The Revisionist, Sh. Kamlesh No. 8700385492 (Through AAS).

(Sube Khan)

Under Secretary-cum-Registrar,
Haryana Right to Service Commission
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Final orders

(In Respect of Revision Details - AAS25/2100471 - Energy (DHBVN) Name - Smt. Kamlesh Service - Billing Complaints [RTS - 7 Days] Self Filed by Applicant on Saral Portal (Saral) on 26.01.2026.)

Hearing date: 13.03.2026

Time: 11:00 am

These orders are in continuation of the interim orders dated 5th February, 2026 issued vide the Commission's letter no. 577 dated 6th February, 2026 in respect of the hearing held on 5th February, 2026 at 10:30 am. The operative part of the said orders is reproduced as under:-

"The Commission has carefully considered all the facts and circumstances of this case. Upon perusal of the record, it is evident that the electricity connection in the name of Sh. Prem Parkash was domestic in nature, whereas the connection of Smt. Kamlesh is non-domestic. As per her statement, the premises in question is a small shop measuring approximately 200 square feet. Therefore, it is difficult to comprehend how two separate connections, one domestic and one non-domestic, could have existed for such a small establishment. It is possible that there may have been some adjoining portion of the building not owned by Smt. Kamlesh, earlier used for residential purposes where the connection in the name of Sh. Prem Parkash existed and that the said connection was subsequently disconnected after the premises was vacated. Moreover, the bill pertaining to Sh. Prem Parkash does not reflect any complete or specific address and merely mentions "Near Kabir Bhawan, Gurugram, Near Shiv Murti" which further casts doubt on the linkage of that connection with the premises of the revisionist. Therefore, the onus lies upon the DHBVN authorities to establish that the domestic connection in the name of Sh. Prem Parkash actually existed in the same premises as that of Smt. Kamlesh. For this purpose, an opportunity is hereby afforded to the FGRA-cum-SDO (Operations) to re-verify the facts. He shall not merely rely upon the statement of the JE and shall ensure that the matter is investigated afresh in an objective manner. He is directed to submit a detailed report along with photographs and videography of the entire premises belonging to Smt. Kamlesh, as well as of the premises where the connection in the name of Sh. Prem Parkash is alleged to have existed. The report be submitted to the Commission at its email id rtsc-hry@gov.in by 20.02.2026."

2. A response was received from the SDO vide memo no. 172 dated 20.02.2026 wherein it was stated that the SDO had personally visited the site and prepared a sketch on 19.02.2026. It was pointed out that Smt. Kamlesh is the wife of Sh. Prem Parkash. The premises was permanently locked. The existing NDS meter in the name of Smt. Kamlesh and the DS connection in the name of Sh. Prem Parkash (now PDCO) were installed in the same premises. Videography and photography of the site was also shared. A bite was taken of Sh. Pranav Gupta who stated that Kamlesh is the wife of Prem Parkash

and that the latter is uncle of his father. A call was also made to Sh. Jatin Chabra, the tenant in the premises of Smt. Kamlesh who offered help in the conduct of the enquiry, if required.

3.(a) To proceed further in the matter, a hearing was scheduled to be held under the chairmanship of Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission through VC on 13.03.2026 at 11:00 am vide memo no. 870 dated 02.03.2026. The hearing was held as scheduled, which was attended by the following: -

i. Sh. Suhel Ahmed, the FGRA-cum-SDO (Op), Sub-Division (Electricity), IDC.

ii. Sh. Sandeep Bansal, CA

(b) Smt. Kamlesh, the Revisionist, did not attend the hearing despite advance notice and efforts made by the Commission to contact her through telephone. Upon perusal of the report and the videography submitted by the SDO, it has been revealed that Sh. Prem Parkash is, in fact, the husband of Smt. Kamlesh. It is unfortunate that Smt. Kamlesh did not disclose this fact during the last hearing held on 05.02.2026 and continued to present him as if he was an alien to her. She had shamefully stated that "*she has no concern whatsoever with Sh. Prem Parkash*" which has been incorporated in the interim orders of the Commission dated 05.02.2026. By doing so, she has unnecessarily wasted the time of the authorities as well as that of the Commission. Therefore, finding no merit in the revision petition, the same is hereby dismissed. The Commission also places on record its appreciation for the efforts put in by Sh. Suhel Ahmed, FGRA-cum-SDO (OP), in conducting the inquiry pursuant to the orders of the Commission and in bringing the correct facts to light.

13th March, 2026

