



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
Website- <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

No. HRTSC/Comp-42/HSVP/2025/ **2104**

Dated: 06th June, 2025

To

The Estate Officer,
HSVP, Rewari.
Email:- eorewarihudal@gmail.com

The DO-cum-Sub Divisional Engineer (Horticulture),
HSVP, Rewari.
E-mail: sdehortsvpggmrwr@gmail.com

The Sub Divisional Engineer (Civil Wing),
HSVP, Rewari.
Email:- eorewarihudal@gmail.com & xenhorthsvpggm@gmail.com

Subject: Complaint Regarding-Maintenance of Park' (Horticulture), From: - Sh. Parmatma Sharan Yadav.

Sir,

I am directed to forward herewith a copy of the Interim order dated **4th June, 2025** passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance. Further, you are requested to submit the report to the Commission by **13.06.2025** through email at **rtsc-hry@gov.in**. Further, you all are directed to attend the hearing on **17.06.2025 at 10:30** Physical copies should not be sent. The reply being sent must also mention the name of the signatory along with the designation. The reply received without mention of the name of signatory will not be accepted. The link to VC will be shared a day before hearing.

)
S. Khan

(Sube Khan)
Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

CC:-

A copy is forwarded to Sh. Parmatma Sharan Yadav, Email:- psyadav15@gmail.com) for information and to attend the hearing through VC. The link to VC will be shared a day before hearing



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Interim orders

(In respect of Complaint No. HRTSC/Comp-42/HSVP/2025)

Hearing date: 03.06.2025

Time: 10:30 am

Case type	Complaint Case (No. HRTSC/Comp-42/HSVP/2025)	
Department	HSVP	
Name of Service	(a) Maintenance of Park (Horticulture) (b) Maintenance of Green Belt and Road side plantation. (Horticulture)	
Date of application	14.11.2024	
RTS timeline	07 Days	
RTS Due Date	23.11.2024	
District	Rewari	
Name of the Appellant	Sh. Parmatma Sharan Yadav	
Designated Officer	Designation	SDE
First Grievances Redressal Authority	Designation	Executive Engineer
Second Grievances Redressal Authority	Designation	Superintendent Engineer

2. The complainant, Sh. Parmatma Sharan Yadav submitted his grievance vide email on 27.02.2025 to the Commission for the service "Maintenance of Park (Horticulture)" (RTS – 07 Days) notified under the Haryana Right to Service Act, 2014 (hereinafter referred to as the 'Act'). Taking cognizance of the matter, the Commission sent a letter to the Sub Divisional Engineer, (Horticulture), HSVP Rohtak vide no. HRTSC/Comp-42/HSVP/2025/872 on 04.03.2025. He was directed to send the action taken report by 17.03.2025.
3. A response was received from XEN, (Hort) HSVP, Gurugram vide email dated 18.03.2025, the reply stated that:
 - I. Disposal of waste, toilets in the parking space comes under the domain of Municipal Council.
 - II. Permission for water cooler and demarcation comes in the domain of the Civil Wing of HSVP.

- III. Issues with regard to fencing and open gym have been fixed.
 - IV. Illegal parking does not come under the domain of the Horticulture Wing
 - V. Grass of the park is well maintained
 - VI. Benches have already been installed and tender has been allotted to J.P. Construction.
 - VII. For the replacement of children equipment's, tender has been allotted to Adarsh Group Agency.
 - VIII. Illegal encroachment, conduct of illegal functions relates to the Estate Office.
4. After perusal of the response, a report was sought from the Estate Officer, HSVP-Rewari, SDE (Horticulture) HSVP, Rewari and Chief Sanitary Inspector, Municipal Council, Rewari vide Commission's letter no. 1160 on 28.03.2025. They were directed to send the report to the Commission by 17.04.2025. In reference to the same, three replies were received
- (i) Reply received from the SDE (Horticulture) vide letter no. 55 on 15.04.2025, the reply stated that:
 - a) The fencing wire has been fixed as part of routine maintenance.
 - b) The machines in the open gym have been repaired.
 - c) A chowkidar has been deployed to prevent unauthorized entry into the park.
 - d) Grass patchwork is being maintained. A DNIT was prepared on 11.04.2025 for the same.
 - e) The landscaping of the park is satisfactory. A DNIT dated 11.04.2025 has been prepared for placing soil under the swings.
 - f) Benches were installed on 19.12.2024. A DNIT in this regard was also prepared on 11.04.2025. Swings were installed on 16.05.2024. Furthermore, a DNIT was prepared and submitted on 11.04.2025.
 - (ii) Reply was received from EO Rewari vide letter no. 894 on 16.04.2025, the reply stated that Ashish-Veer Charitable Society, had requested permission for the installation of a water cooler in Rezangla Park, Sector-19, Rewari. Permission was granted to the society under specific conditions vide Memo No. 1308 dated 22.03.2022. A single approved hoarding was affixed to the RO water cooler in the name of Ashish-Veer Charitable Society. The water cooler was inaugurated by the Worthy Deputy Commissioner. All expenses related to the electricity consumption and the cost of the RO water cooler were borne by the Society. It was further submitted that the water cooler was been used by the general public and its utility increased significantly during the

summer season. No other water cooler was installed in the park apart from this one. All maintenance work related to the park is the responsibility of the Horticulture Wing, HSVP Division, Gurugram. It was also submitted that the same complainant filed Civil Suit No. 347 of 2023 concerning alleged encroachment in the park. The next date of hearing is scheduled for 16.07.2025.

- (iii) Reply was received from CSI, MC, Rewari on 16.04.2025, the reply stated that the complainant had raised a complaint regarding the presence of debris/garbage in the park and at the entrance of the park. This work fell under the jurisdiction of the HSVP department. No toilet was provided in the parking area by the Municipal Council, Rewari. Further, it was submitted that the park was not within the limits of the Rewari Municipal Council and the responsibility for cleaning inside the park and along the boundary wall rested with the HSVP department.
5. After perusal of the same, a notice under Section 17(1)(d) of the Act was issued to the SDE, (Horticulture) HSVP, Rewari, vide Commission letter no. 1532 on 24.04.2025, directing his explanation on the reply received from the Chief Sanitary Inspector, MC, Rewari, vide memo no. 1533/CSI dated 16.04.2025. In response of the same, reply was received vide memo no. 66 on 06.05.2025, the reply stated that the concerned Junior Engineer (Horticulture) was directed to submit an explanation regarding the reply he had previously submitted. It was informed that the concerned Junior Engineer (Horticulture) submitted a report which was contrary to the reply submitted by the Chief Sanitary Inspector, Municipal Council, Rewari.
 6. (a) Upon reviewing the response, a hearing was scheduled with the Sub Divisional Engineer (Horticulture), HSVP, Rewari, the Chief Sanitary Inspector, Municipal Council, Rewari and the complainant to be held before Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission on 03.06.2025 at 10:30 am, which was conveyed vide letter no. HRTSC/Comp-42/HSVP/2025/1823 on 19.05.2025.
 (b) In the meantime, a reply was received from the CSI, MC, Rewari vide memo no. 1607/CSI on 27.05.2025. The reply stated that the complainant had raised a concern regarding the presence of debris and garbage inside the park and at its entrance. This matter fell under the jurisdiction of the HSVP department. No toilet was provided in the parking area by the Municipal Council, Rewari. GPS-tagged photographs were attached. Furthermore, it was submitted that the park did not fall within the limits of the Rewari Municipal Council. The responsibility for cleaning the interior of the park and the area along its

boundary wall lay with the HSVP department (report from the Patwari was enclosed and a copy of the Urban Geo-Spatial Data was attached).

(c) Another reply was received from the SDE, Horticulture, HSVP, Rewari vide memo no. 77 on 27.05.2025. The reply stated that he had already submitted a detailed clarification through memo no. 66 on 06.05.2025, along with the report of the concerned Junior Engineer (Horticulture). It was stated that the cleaning work outside the park does not fall under the jurisdiction of the Horticulture Wing of HSVP, as this office is responsible only for the horticultural maintenance within the park premises. Tenders were also specifically floated for horticultural work inside the park only. Furthermore, it was clarified that the portable toilets placed in the parking area outside the park were not installed by the Horticulture Wing of HSVP. It was submitted that this office maintains only the horticultural works inside the park, whereas the debris, garbage and portable toilets were located outside the park area, which does not fall under the jurisdiction of the Horticulture Wing. Additionally, in response to the complaint, a letter had already been sent to the Estate Officer, HSVP, Rewari, vide memo No. 74 on 22.05.2025, requesting that the necessary cleaning work be carried out and the portable toilets be removed at the earliest.

7. (a) The hearing took place as scheduled, which was attended by:

- i. Sh. Sandeep Singh Sub Divisional Engineer (Horticulture), HSVP, Rewari.
- ii. Sh. Sudhir, Chief Sanitary Inspector, Municipal Council, Rewari
- iii. Sh. Parmatma Sharan Yadav, the complainant

(b) The complainant reiterated the contents of his complaint received through email dated 27.02.2025. In addition to issues related to the Maintenance of Green Belt and Roadside Plantation (Horticulture) and Maintenance of Park (horticulture), he intended to raise concerns regarding other matters such as encroachment removal, lack of cleanliness in open areas etc. However, at the preliminary stage itself, he was advised to confine his complaint to the notified services—i.e. Maintenance of Green Belt & Roadside Plantation (Horticulture) and Maintenance of Park (Horticulture). For the remaining issues, he was advised to approach the appropriate authorities. The complainant stated that while the park was planned for development in an area of 48.5 acres, only 10–11 acres was actually developed and the remaining area was encroached upon. Sh. Ashok Garg, IAS, the then Deputy Commissioner, Rewari, had initiated the removal of some encroachments,

following which the Horticulture Department undertook limited plantation efforts and began maintaining the area as a green belt. However, the condition of the green belt remains poor. The barbed wire fencing around the area has reportedly been dismantled by certain individuals and no action has since been taken by the Horticulture Department either to restore the fencing, maintain the green belt or to remove the garbage lying in the area.

(c) The CSI, MC Rewari was questioned regarding the cleanliness of the area outside the park, to which he reiterated the contents of his reply dated 27.05.2025. Upon further discussion, the complainant acknowledged that the said area falls outside the jurisdiction of MC Rewari. Accordingly, it was established that the Municipal Council has no role in the maintenance of either this area or the park. Hence, the proceedings against MC Rewari in this matter are hereby dropped.

(d) Sh. Sandeep Singh reiterated the contents of his reply dated 27.05.2025 and stated that the horticulture work inside the park is being carried out through an outsourcing agency selected through a tender. However, he was reminded of his responsibilities as the supervisory officer and he acknowledged that the supervision of work is shared with Sh. Kanwar Singh, JE. When questioned about the proper disposal of dry leaves and the replacement of broken hedges, it became evident from the discussion that he had largely delegated the entire responsibility to the outsourcing agency and the JE. As per the provisions of the Act, the SDE is the designated officer. Therefore, he was directed to personally devote adequate time to the maintenance of both the park and the green belt and to submit a detailed report along with photographs and videos to the Commission by 13.06.2025. It was clarified that the two are distinct notified services of HSVP. Therefore, all reports should clearly specify the two components: (i) maintenance of the park pertaining to Rezangla Park and (ii) maintenance of the green belt located outside the park. This distinction is necessary to ascertain the progress of work and to fix responsibility for any lapses, if found.

(e) The SDE (Horticulture) stated that certain works within the park fall under the purview of the Civil Wing of HSVP. Accordingly, if he raises issues related to the maintenance of the park and green belt with the concerned Civil Wing, the SDE (Civil), in-charge of the area, is directed to take prompt and appropriate action in this regard. Failure to do so will constrain the Commission to initiate suitable action against him.

(f) Certain issues were raised regarding garbage lying in the parking area of the park. The SDE (Horticulture) stated that the area falls outside his jurisdiction. However, in the opinion of the Commission, the parking area of a

park constitutes an integral part of the park itself. Nevertheless, if it is indeed located outside the park and beyond the jurisdiction of the Horticulture Wing, then it becomes the responsibility of the Estate Office to ensure its maintenance and cleanliness as it is HSVP land and outside the limits of MC, Rewari. Accordingly, the Estate Officer, HSVP Rewari is directed to examine this matter, review the scope of work awarded to the agency engaged for park maintenance to ascertain whether the responsibility for cleaning the parking area has been included and if not, to take appropriate measures to ensure its cleanliness. A detailed report in this regard must be submitted to the Commission by 13.06.2025.

The next hearing in this matter shall be held at 10:30 am on 17.06.2025 and must be attended by the Estate Officer, HSVP Rewari, SDE (Horticulture), SDE (Civil) and the complainant.

04th June, 2025

