



**HARYANA RIGHT TO SERVICE COMMISSION**  
**S.C.O. No. 38 & 39 (2<sup>nd</sup> FLOOR), SECTOR 17-A, CHANDIGARH-160017**  
**Website- <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050**

**No. HRSC-020008/80/2025/1695**

**Dated: 8<sup>th</sup> May 2025**

To

The FGRA-cum-Municipal Engineer,  
Municipal Committee, Pataudi.  
E-mail: [eomcpataudimandi@gmail.com](mailto:eomcpataudimandi@gmail.com)

The Designated Officer-cum-Junior Engineer,  
Municipal Committee, Pataudi.  
E-mail: [eomcpataudimandi@gmail.com](mailto:eomcpataudimandi@gmail.com)

**Subject:- Revision No. AAS25/1404148- Suresh Kumar - Replacement of Street Lights [RTS - 10 Day] - Municipal Committee, Pataudi- Final orders.**

I have been directed to invite reference to the subject cited above and to send herewith a copy of final orders dated 07.05.2025 passed by Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission for information and necessary compliance, please.

(Sube Khan)

Under Secretary-cum-Registrar,  
Haryana Right to Service Commission  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

CC: Appellant Suresh Kumar (Contact No. 9350149449) (through AAS) for information.

(Sube Khan)

Under Secretary-cum-Registrar,  
Haryana Right to Service Commission  
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**Final Orders**

**(In respect of Revision No. AAS25/1404148- Suresh Kumar - Replacement of Street Lights [RTS - 10 Days] - Municipal Council (MC), Pataudi)**

Hearing date: 07.05.2025

Time: 10:30 am

Case type	Revision on AAS	
Department	Urban Local Bodies	
Name of Service	Replacement of street lights	
Date of application	16.01.2025	
RTS timeline	10 days	
RTS Due Date	30.01.2025	
District	Gurugram	
Name of the Appellant	Suresh Kumar	
<b>Designated Officer (DO)</b>	Designation	Junior Engineer (JE)
	Action taken with date	Service completed on 26.03.2025
	Remarks of DO	"Complaint Solved"
<b>First Grievance Redressal Authority (FGRA)</b>	Designation	Municipal Engineer (ME)
	Date and mode of appeal submitted to FGRA	Auto appeal on 31.01.2025
	Remarks of the Appellant	NA
	Action taken by the FGRA with date	No action
	Remarks of FGRA	NA
<b>Second Grievance Redressal Authority (SGRA)</b>	Designation	Chief Engineer (CE)
	Date and mode of appeal submitted to SGRA	Auto Appeal on 19.03.2025
	Remarks of the Appellant	NA
	Action taken by SGRA with date	Appeal resolved on 07.04.2025
	Remarks of SGRA	"On the complaint of appellant, action has been taken by MC, Pataudi and submitted action taken report. The appellant has been contacted telephonically by this office, he has showed his satisfaction for the action taken by MC, Pataudi on his grievance. Hence, the complaint has been resolved and accordingly appeal is being disposed off. Copy of ATR submitted by MC, Pataudi is also enclosed. /"
<b>Commission</b>	Mode and date of filing of Revision	Self filed by applicant on AAS portal on 09.04.2025
	Remarks of the Appellant	"Street light not worked regularly and every day, even after lots of complaint /"

	Whether Revision has been filed in time?	Yes
	Whether service has been applied under the correct category?	Yes

2. Taking cognizance of the matter, notices under section 17(1)(h) and 17(1)(d) of the Haryana Right to Service Act, 2014 (hereinafter referred to as the 'Act') were issued to the DO and FGRA to appear before Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission on 07.05.2025 at 10:30 am vide Commission's letter no. 1463 dated 18.04.2025. In response, following replies were received:

- i. **Sh. Gulshan Kumar, DO-cum-JE, MC, Pataudi Jatauli Mandi:** The reply was received vide letter no. MCPJM/2025/1091 dated 24.04.2025. It stated that the applicant had lodged an online complaint on the GRS Portal regarding the repair of a street light. Acting upon the complaint, the said street light was repaired by the street light maintenance agency. However, due to all computer operators of the MC office being deployed on duty for the General Elections 2025 of the Municipal Bodies, the portal could not be updated in a timely manner, even though the complaint had been resolved. Furthermore, the complainant recently informed that the street light continued to turn off repeatedly, as a large tree located near the pole caused disruption in the electricity connection due to its branches swaying in the wind. To provide a permanent solution, the MC arranged for the trimming of the tree branches near the pole. At present, the street light is fully functional and the applicant is satisfied with the resolution provided by the Municipal Council
- ii. **Sh. Mukesh Kumar, FGRA-cum-ME, MC, Pataudi Jatauli Mandi:** The reply was received vide letter no. MCPJM/2025/1088 dated 24.04.2025, reiterating the same content as of DO's reply.

3. The hearing took place as scheduled, which was attended by the following:

- i. Sh. Mukesh Kumar, FGRA-cum-ME, MC, Pataudi Jatauli Mandi
- ii. Sh. Gulshan Kumar, DO-cum-JE, MC, Pataudi Jatauli Mandi

Sh. Suresh Kumar, the appellant did not attend the hearing as he had already informed the concerned assistant of the Commission that he would not be doing so as his work has been done. The respondents reiterated the contents of their replies which have been reproduced in para no. 2 above. When asked as to why the appellant had filed the Revision with the Commission despite resolution of the complaint, they stated that the main problem was due to disturbance caused by the tree branches, which has been promptly addressed and now there is no problem. Therefore, in view of these facts, this revision is hereby filed.

7<sup>th</sup> May, 2025

