



HARYANA RIGHT TO SERVICE COMMISSION  
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017  
E-mail: - <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

No. HRTSC/Comp-35/Revenue/2026/2499

Dated: 01/06/26.

To

The Commissioner & Secretary to Govt., Haryana,  
Urban Local Bodies Department, Haryana.

E-mail: [fclg@hry.nic.in](mailto:fclg@hry.nic.in)

The Designated Officer-cum-Marriage Registrar-cum-Executive Officer,  
Municipal Council, Kalka.

E-mail: [eo-kalka@ulbharyana.gov.in](mailto:eo-kalka@ulbharyana.gov.in)

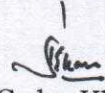
Sh. Sanjeev, Superintendent  
(through Executive Officer, MC-Kalka)

Sh. Vijay, Clerk  
(through Executive Officer, MC-Kalka)

**Subject:- Registration of Marriage - Complaint of Sh. Harsharan Singh.**

Sir,

I am directed to reference to the subject cited above and to send herewith a copy of final orders dated 27.05.2026 passed by Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission for information and necessary action, please.

  
(Sube Khan)

Under Secretary-cum-Registrar,  
Haryana Right to Service Commission  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

CC: Sh. Harsharan Singh (Contact No. 90342-49542, e-mail: [harsharan98@gmail.com](mailto:harsharan98@gmail.com))  
for information.



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### **Final orders**

#### **(In respect of HRTSC/Comp-35/Revenue/2026 - Registration of Marriage - Complaint of Sh. Harsharan Singh.)**

1. These orders are in continuation of the Interim Orders-I dated 17.04.2026, issued vide the Commission's letter no. 1834 dated 22.04.2026 in respect of the hearing held on 17.04.2026 at 11:30 am. The operative part of the said orders is reproduced as under:

*"The Commission has carefully considered all the facts and circumstances of the present case. It appears that some kind of racket had been operating in the office of EO, MC, Kalka, resulting in harassment of applicants and possibly aimed at extracting illegal gratification. Despite the issuance of instructions dated 19.07.2024, which supersede the instructions issued under Haryana Compulsory Registration of Marriages Rules, 2008 to the extent of the procedure involved, the officials continued to rely on the outdated provisions and insisted on the physical presence of multiple individuals, including the bride, groom, their parents and witnesses. Such insistence is wholly unjustified and is not prevalent in other offices. By disregarding the instructions dated 19.07.2024 and insisting upon unnecessary physical presence, the officials of MC, Kalka have acted in contravention of the objective of the Haryana Government to provide online, transparent, hassle-free and time-bound services to its citizens. Further, an alibi was taken by the then EO, MC, Kalka in his reply that the facility of Aadhaar-based parental consent had not been activated. This contention was refuted by Sh. Abhay Singh, who clarified that the said facility had already been activated on the portal and that the certificate would be issued using the same. This further strengthens the Commission's prima facie view that there existed a racket for seeking gratification in the office. It is also pertinent to note that in a separate matter, unrelated to the delivery of the present notified service, the then EO, Sh. Vikaas Kaushik, has been arrested in a corruption case. The possible complicity of the dealing Clerk and the Superintendent in the present matter cannot be ruled out. Accordingly, a notice is hereby issued to Sh. Vijay, Clerk and Sh. Sanjeev, Superintendent, Office of EO, MC, Kalka, to show cause as to why action under the provisions of Section 17(1)(h) of the Haryana Right to Service Act, 2014 should not be initiated against them for failing to process the case in accordance with the latest instructions and for not submitting the same for approval of the then Designated Officer. They are further directed to explain why, despite the complainant having personally met them on 25.02.2026, no action was taken, resulting in continued harassment of the complainant. As per the instructions dated 19.07.2024, the service was required to be delivered within five working days. However, more than two months have elapsed without delivery of the service. Action against Sh. Vikaas Kaushik shall be considered upon his reinstatement after revocation of suspension. The Commissioner and Secretary, ULB Department, is requested to inform the Commission as and when he is reinstated, so that appropriate action under the*

*provisions of the Act for failure to provide the notified service in the present case may be taken.*

*The DO is directed to send a report regarding issuance of the marriage certificate by 28.04.2026.”*

2. (a) In response to the interim orders, a submission was received from the complainant vide email dated 24.04.2026 while confirming the resolution of his case. He further expressed thanks to the Commission for the resolution.

(b) A reply was also received from Sh. Abhay Singh, Executive Officer-cum-Deputy Municipal Commissioner, Municipal Council, Kalka vide letter no. 4523/EO(K) dated 28.04.2026. The reply stated that marriage certificate was issued on 22.04.2026. He further stated that the then EO and the staff had relied on outdated instructions and claimed that the reliance on the fact that Aadhaar based portal was not active was proven to be false. It was stated that Sh. Vijay, Clerk joined the marriage branch on 30.03.2026 and he was not the official who had met the complainant on 25.02.2026. Further, with regard to Sh. Sanjeev, it was stated that he was a contractual clerk deployed by a private agency and is not a regular Superintendent. He acted on the verbal orders of the then EO to scrutinize physical documents. He maintained that he advised the complainant to meet the then EO as he was not the competent authority to grant approval. It was further argued that he had never called the complainant at any stage to attend the office of MC, Kalka.

3. The Commission has carefully considered all the facts and circumstances of the case. The replies submitted by the officials have been taken on record and duly considered by the Commission. The reliance placed by the officials on outdated instructions and the fact that Aadhaar based consent was not active in the office lends weight to the observations of the Commission that a racket was operating in the said office, possibly with the objective of seeking illegal gratification from citizens. The office had been functioning on highly questionable grounds, as is evident from the statement placed on record by Sh. Abhay Singh that the earlier contention of the then EO, MC, Kalka, that the Aadhaar consent facility was not active in the office, was incorrect. Therefore, it does not come as a surprise that the then EO, Sh. Vikaas Kaushik, has been arrested in a corruption case. The Commission would have imposed a penalty upon him. However, since he has already been arrested in an unrelated corruption case and is presently under suspension, the Commission is not issuing any separate penal orders in the present matter. Nevertheless, a copy of these observations may be placed in the service record of the officer by the Commissioner and Secretary, ULB Department, if deemed appropriate.

4. As far as the role of Sh. Vijay, Clerk is concerned, the explanation offered by him is found to be satisfactory as he was not posted in the marriage branch during the relevant period. Accordingly, the proceedings against him are hereby dropped. At the same time, the explanation offered by Sh. Sanjeev, Superintendent, is not entirely satisfactory. Placing reliance on verbal directions of the then EO, despite the existence

of written Government instructions on the matter, is not fully justified. However, since he is not directly connected with the delivery of the notified service in question, the Commission is inclined to take a lenient view in his case. Accordingly, Sh. Sanjeev is hereby issued an advisory to exercise due caution in the discharge of his duties. His name is being recorded in the Commission's database for future reference. In the event of any subsequent lapse on his part, appropriate action shall be considered by clubbing this case with any other similar matters, in accordance with the provisions of the Act. It is hoped that such a situation does not arise.

In view of the resolution and the satisfaction achieved, the complaint is hereby allowed and disposed of.

27<sup>th</sup> May, 2026

