

HARYANA RIGHT TO SERVICE COMMISSION S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017 Website- https://haryana-rtsc.gov.in/ Telephone: 0172-2711050

No. HRTSC/Comp-55/CRID/2025/ 258/

Dated: 02nd July 2025

To

The SGRA-cum-Deputy Commissioner, Charkhi Dadri. E-mail: de.charkhidadri-hry@gov.in

The FGRA-cum-District Registrar-cum-ADC,

Charkhi Dadri, Haryana. E-mail: adc.charkhidadri-hry@gov.in

The Designated Officer-cum-Tehsildar, Charkhi Dadri. E-mail: dadritehsildar@gmail.com

Subject: Registration of marriage- Complaint of Sh. Naveen Kumar - Final orders.
Sir,

I am directed to invite reference to Commission's interim orders dated 15.05.2025 on the subject cited above. Post that, a reply was received from Dr. Munish Nagpal, HCS, ADC, Charkhi Dadri vide letter no. CPO/168 dated 11.06.2025.

- 2. Upon examination of the case, the Commission observed that the application was received on 17.12.2024 and was marked for approval on 18.12.2024. However, the certificate was eventually issued on 10.03.2025. This clearly indicates that the application was neither rejected nor returned, but remained pending for an unduly long period without any justified reason. Although the DO has attributed the delay to an issue with the photograph, this justification is found to be incorrect as the final certificate also contains a rotated photograph. Moreover, no valid explanation has been provided by the DO for the inordinate delay in processing the application, other than a lack of prior experience in handling cases online, which cannot be accepted as a reasonable excuse.
- 3. It is evident that that the complainant had to face unnecessary inconvenience due to the negligent attitude of the DO. Accordingly, the Commission in exercise of its powers under section 17(1)(h) of the Haryana Right to Service Act, 2014 hereby grants a compensation of Rs. 5000/- to the complainant Sh. Naveen Kumar which shall be deducted from the salary of Sh. Sajjan Kumar, Designated Officer-cum-Tehsildar, Charkhi Dadri. The Deputy Commissioner, Charkhi Dadri is requested to ensure the deduction of Rs. 5000/- from his salary of July, 2025 to be paid in August, 2025 and

disburse Rs. 5,000/- to the complainant. He is also requested to intimate the compliance to the Commission along with photocopies of the Challan etc., at its email Id-rtsc-hry@gov.in. Sh. Naveen Kumar is requested to provide the following details to the office of Deputy Commissioner, Charkhi Dadri as well as to the Commission for making the payment of the compensation: -:

- (a) Name of the Bank
- (b) Name of the Account holder in the Bank
- (c) Bank Account Number
- (d) Address of the Bank

With these orders, the complaint case is hereby filed.

(Sube Khan)

Under Secretary-cum-Registrar, Haryana Right to Service Commission E-mail: rtsc-hry@gov.in

CC: Sh. Naveen Kumar (Contact No. 8053537264, email: naveenjju@gmail.com) for information and necessary action.

(Sube Khan)

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