

**HARYANA RIGHT TO SERVICE COMMISSION**

**S.C.O. No. 38 & 39 (2<sup>nd</sup> FLOOR), SECTOR 17-A, CHANDIGARH-160017**

**Website- <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050**

No. HRSC-020008/99/2024/837

Dated: 28<sup>th</sup> February, 2025

To

1. The SGRA -cum- Chief Engineer,  
Municipal Corporation, Gurugram.  
E-mail: [cmc@mcg.gov.in](mailto:cmc@mcg.gov.in)
2. The Executive Engineer (Div.-III),  
Municipal Corporation, Gurugram.  
E-mail: [cmc@mcg.gov.in](mailto:cmc@mcg.gov.in)

**Subject: Revision No. AAS24/1028294 (Ravi Prabhakar)- Water supply and sewerage connection - Gurugram - Interim orders.**

Sir,

I have been directed to invite reference to the subject cited above and to send herewith a copy of interim orders dated 27.02.2025 passed by Sh. T. C. Gupta, Chief Commissioner. You are requested to send reply by **08.03.2025 through e-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in) only**. Physical copy of the same must **NOT** be sent. **The reply being sent must also mention the name of the signatory along with the designation, without which, it shall not be entertained.**



(Sube Khan)

Under Secretary-cum-Registrar,  
Haryana Right to Service Commission  
E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

CC: A copy is forwarded to Sh. Ravi Prabhakar (Contact No. 88827-77558) (E-mail: [medinova\\_cghs@yahoo.com](mailto:medinova_cghs@yahoo.com)) for information.



(Sube Khan)

Under Secretary-cum-Registrar,  
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E-mail: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

**Interim orders**

**(In respect of Revision No. AAS24/1028294 - Ravi Prabhakar - Water supply and sewerage connection - Gurugram)**

Hearing date: 13.02.2025 & 14.02.2025

Time: 11:15 am

1. These orders refer to the Commission's interim orders dated 27.09.2024, issued vide letter no. 4451 dated 01.10.2024. The operative part of the order is as follows:

*"Sh. Manoj Yadav, CE, is directed to ensure the completion of cleaning and desilting of the sewer line by 15.10.2024. A report must be submitted to the Commission by 16.10.2024. Additionally, he is responsible for ensuring that all manholes associated with this sewer line are adequately covered. He is also required to provide a drawing detailing the layout of the sewer line and its connection to the STP. The report must be sent ONLY through email to [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in), and the name of the signatory must be mentioned; otherwise, it will not be entertained."*

2. Subsequently, a reply was received from the Executive Engineer-III, MCG vide email dated 24.10.2024, stating that the work was allotted to a firm on 17.09.2024 with a time frame of five months. The reply further mentioned that 50% of the work had been completed and the remaining work would be finished within 15 days. The appellant was contacted telephonically and informed that the work had not yet been completed and that sewage overflow continued.
3. In light of the reply received and the appellant's statement, a report was again sought from the Chief Engineer, MCG vide Commission's letter no. 5648 dated 16.12.2024. In response, a reply was received from Sh. Sanjeev Kumar, XEN-III, MCG vide letter no. EE-FGRA/MCG/2024/115 dated 01.01.2025 stating that the sewerage line had been desilted using a Super Sucker Machine and that there was no blockage or overflow at the site. However, another email dated 06.01.2025 was received from the appellant stating that the problem remained unresolved. Some work was done, but it was incomplete, leading to recurrent waterlogging issues.
4. In view of the ongoing issue, a hearing was scheduled before Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission on 13.02.2025 at 12:45 pm, as conveyed vide Commission's letter no. 364 dated 31.01.2025.

5. The hearing took place as scheduled, which was attended by the following:
- i. Sh. Manoj Yadav, SGRA –cum-Chief Engineer, Municipal Corporation, Gurugram
  - ii. Sh. Sanjeev, Executive Engineer, Div.-III, Municipal Corporation, Gurugram
  - iii. Ms. Reet Sahani and Ms. Aarti Khatri, on behalf of the Appellant

The hearing was initially held on 13.02.2025 when the official respondents were not present. It was informed that they were busy in some important engagement which was accepted by the Commission. However, the complainants were allowed to narrate their grievances when they informed that they are living in hell like conditions. The photographs already shared with the Commission were shown during the hearing as well as the video from which it was evident that the situation regarding sewerage discharge in the open was really serious and, therefore, the hearing was rescheduled for next day i.e. 14.02.2025.

6. On 14.02.2025, the complainant reiterated the contentions made on 13.02.2025 in the presence of the official respondents, Sh. Sanjeev Kumar and Sh. Manoj Yadav who stated that though the cleaning had been done but they are not able to find out the final connection of the sewerage line with the main sewerage line which carries sewage finally to the Sewerage Treatment Plant (STP). This is totally surprising because same had been specifically directed in the Commission's interim order more than 5 months back on 27.09.2024 whereby it was directed to provide a drawing detailing the layout of the sewer line and its connection to the STP. Sh. Manoj Yadav and Sh. Sanjeev Kumar stated that this is now being maintained by GMDA and the drawing should be available with them. It was informed by the Commission that these lines might have been originally constructed by HSVP and they subsequently transferred to GMDA and, therefore, these drawings should either be available with HSVP or GMDA. From the discussions, it was evident that the official respondents have not taken any action even to locate the drawings which is not difficult. In fact, they have not made any efforts in this direction. They have miserably failed to redress the grievances and provide the notified service because of which the complainants are suffering for a long time. The situation there is really grave which needed to be addressed on priority. The sewerage, particularly the human excreta is freely floating in the open not only giving bad smell & odour thereby endangering the public safety not only of the residents of that area but the other persons who are crossing that area. The official respondents are just satisfied by allotting tenders to private persons without ensuring that the sewerage discharge is actually addressed. They are spending public money

without any accountability and without any real service to the residents/complainants. This is a fit case where recommendations should be made against them for taking severe disciplinary action in exercise of the powers vested in the Commission under Section 17 (1)(d) of the Act besides taking penal action against them under Section 17(1)(h) of the Act. When this was informed to the official respondents, they pleaded repeatedly to allow them 15 days time to take necessary steps and inform the Commission. The private complainants also requested the Commission to allow them 15 days because they are more interested in finding a solution than taking action against the officers. Therefore, a time of 15 days was granted to them but till date nothing has been done as no action taken report has been received from either the Chief Engineer or the XEN. Therefore, they are directed to inform the Commission of the action taken along with geo tagged and time stamped photographs of the situation prevailing there now latest by 08.03.2025 at its email id [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in) failing which, the strictest action possible shall be taken/recommended against them.

27<sup>th</sup> February, 2025

-sd-  
(T.C. Gupta)  
CC, HRTSC