



HARYANA RIGHT TO SERVICE COMMISSION  
S.C.O. No. 38 & 39 (2<sup>nd</sup> FLOOR), SECTOR 17-A, CHANDIGARH-160017  
Website- <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

No. HRTSC/SM-31/AH&D/2024/ 1823

Dated: 30/4/24

To

1. The Zonal Manager,  
PNB, Chandigarh.
2. The Circle Head,  
PNB, Rohtak, Haryana.  
E-mail: np081320@obc.co.in;
3. Sh. Manish Kumar,  
Branch Manager,  
PNB- Behal, Bhiwani, Haryana.  
E-mail: bo1215@pnb.co.in
4. Sh. Mulayam Singh,  
Agriculture Manager,  
PNB- Behal, Bhiwani, Haryana.  
E-mail: bo1215@pnb.co.in

**Subject: HRTSC/SM-31/AH&D/2024 - issued to Sh. Manish Kumar, Branch Manger, PNB, Behal, Bhiwani, - Application of Sh. Omveer.**

Madam/Sir,

I am directed to forward herewith a copy of the orders dated 23<sup>rd</sup> April 2024 passed by Sh. T.C. Gupta Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

**BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.**

Encl: As above

(Sube Khan)

Under Secretary-cum-Registrar,  
Haryana Right to Service Commission  
E-mail: rtsc-hry@gov.in

Endst. No. 1824

Dated: 30/4/24

A copy is forwarded to the following for information please:-

- i. The Director General, Animal Husbandry and Dairying for information and compliance.
- ii. The Appellant Sh. Omveer for information.

(Sube Khan)

Under Secretary-cum-Registrar,  
Haryana Right to Service Commission  
E-mail: rtsc-hry@gov.in



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**Final orders**

**(In respect of Suo Moto Notice No. HRTSC/SM-31/AH&D/2024 - issued to Sh. Manjeet, Branch Manager, PNB- Behal, Bhiwani - Application of Omveer).**

**Hearing date: 23.04.2024**

**Time: 12:15 pm**

|  |   |   |
|--|---|---|
| Case type                                    | Suo Moto Notice (No. HRTSC/SM-31/AH&D/2024)                             |   |
| Department                                   | Animal Husbandry and Dairying   |   |
| Name of Service                              | Scheme for Establishment of Mini Dairy/Hi-Tech Dairy Units under MMAPUY |   |
| Date of application                          | 11.01.2022  |   |
| RTS timeline                                 | 30 Days   |   |
| RTS Due Date                                 | 23.02.2022  |   |
| District                                     | Bhiwani   |   |
| Name of the Appellant                        | Sh. Omveer  |   |
| <b>Designated Officer</b>                    | Designation   | Sub Divisional Officer, Loharu, Bhiwani, Haryana      |
|  | Action taken with date  | "Service Completed" dated 12.01.2022                  |
|  | Remarks of DO   | "Sent to bank"  |
| <b>First Grievances Redressal Authority</b>  | Designation   | Deputy Director, Animal Husbandry(DISTRICT - Bhiwani) |
| <b>Second Grievances Redressal Authority</b> | Designation   | Credit Planning Officer at Directorate                |

- The Commission had received a report from the Director General of the Animal Husbandry & Dairying Department, consisting of a list of cases where the loan had not been disbursed by the bank. Upon reviewing the report, it was observed that the application of Sh. Omveer (Application No. HRHTDU/2022/03757 dated 11.01.2022) (Family ID: 1DYN6199) was forwarded to the Bank on 16.01.2022. The loan was sanctioned on 01.07.2022 and the animal was purchased on 16.11.2022 but the loan amount was not disbursed. Therefore, a suo-moto notice was served to Sh. Manjeet, Branch Manager, PNB- Behal vide letter no. HRTSC/SM-31/AH&D/2024/362 dated 01.02.2024 to ascertain the reasons for delay in the delivery of the notified service beyond the prescribed timelines. He was also asked to respond as to why he should not be penalized under Section 17(1)(h) for lapses on his part.
- A response was received from Sh. Manjeet, Branch Manager, PNB- Behal dated 22.03.2024, which stated that the loan amount had already been disbursed. On