



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
Website- <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

No. HRSC-010004/20/2024 /2185
To

Dated: 20/5/24

The Managing Director,
DHBVN.

The SE,
DHBVN, Fatehabad.
E-mail:

The Sub Divisional Officer-cum-FGRA
S/D, DHBVN, City, Jakhhal, Haryana.
E-mail: sdoopjakhal@dhbvn.org.in
(M) 9812452724

**Subject:- Revision No.-AAS24/1036005, SONIKA, , Service- Billing Complaints
[RTS - 7 Day]Filed through Self- on 18.03.2024, DHBVN, Fatehabad.**

Sir,

I am directed to forward herewith a copy of the orders dated 15th May, 2024 passed by Sh. T.C. Gupta Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: As above

(Sube Khan)
Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. HRSC-010004/20/2024 /2186

Dated: 20/5/24

A copy of the above is forwarded to the appellant Ms. Sonika, (M) 9813297041
Email:- sunilkumarinsa2012@gmail.com for information and compliance

(Sube Khan)
Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in



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Final orders

(In respect of Revision No.-AAS24/1036005, Ms. SONIKA, Service- Billing Complaints [RTS - 7 Day] Filed through Self- on 18.03.2024, DHBVN, Fatehabad.

Hearing date: 09.05.2024

Time: 12:15 pm

Case type	Revision on AAS	
Department	DHBVN	
Name of Service	Billing Complaints	
Date of application	11.03.2024	
RTS timeline	7 Days	
RTS Due Date	20.03.2024	
District	Fatehabad	
Name of the Appellant	Ms. Sonika	
Designated Officer	Designation	CA, Sub-Division (Electricity)-Jakhal, Tohana, Fatehabad.
	Action taken with date	Closed on 12.03.2024
	Remarks of DO	"I HAVE PAID MY ALL BILL TIME TO TIME FROM 2 YEARS BUT NOW MY BILL IS 38414 RS WHICH IS WRONG ILLEGAL I CAN NOT PAID THIS BIG AMOUNT PLEASE RECHECK IT AND TAKE ACTION AGAINST MY WRONG BILL"
First Grievance Redressal Authority	Designation	SDO, Sub-Division (Electricity)-Jakhal, Tohana, Fatehabad.
	Date and mode of appeal submitted to FGRA	13.02.2024 (Filed through self)
	Remarks of the Appellant	"i have paid all my bill month by month from apprx 2 years, now this bill rs 38414 is illegal, please clear this issue"
	Action taken by the FGRA with date	Appeal Resolved on 13.03.2024
	Remarks of FGRA	"On dated 13.3.2024 consumer visited this office and detail information about his bill provided to him and now consumer /complainant satisfied with information provided to him. Copy of action taken report is attached herewith for ready refernce."
Second Grievance Redressal Authority	Designation	XEN, Division (Electricity)-Tohana, Fatehabad.