



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: - <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

No. HRSC-020008/25/2026/1379
To

Dated: 24.03.2026

The SGRA-cum-Deputy Commissioner,
Sonipat.
E-mail: dcsnp@hry.nic.in

The FGRA-cum-District Registrar,
Sonipat.
E-mail: dhs.cssnp@hry.nic.in

The Designated Officer-cum-Registrar,
Primary Health Centre, Moi Majra.
E-mail: mophcmoi@gmail.com

Subject: Revision no. AAS25/2206769/Health- Devender - Application For Issuance of Birth/Death/Non Availability Certificate (NAC) [RTS - 30 Days]- Sonipat.

Sir/Madam,

I have been directed to invite reference to the subject cited above and to send herewith a copy of interim orders-I dated 19.03.2026 passed by Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission for information and further necessary action, please,

Additionally, the DC-Sonipat is requested to send a reply to the Commission by 30.03.2026 through e-mail ID: rtsc-hry@gov.in only. Physical copy must **NOT** be sent. The reply being sent must also mention the name of the signatory along with the designation, without which the replies will not be entertained.

(Sube Khan)

Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

CC: Revisionist Devender for information.



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: - <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

Interim orders - I

(Revision no. AAS25/2206769/Health- Devender - Application for Issuance of Birth/Death/Non Availability Certificate (NAC) [RTS - 30 Days]- Sonipat)

Hearing date: 19.03.2026

Time: 12:00 noon

Case type	Revision on AAS	
Department	Health Services Department	
Name of Service	Application for Issuance of Birth/Death/Non Availability Certificate (NAC)	
Application no. & date of application	HRBDNAC/2025/634204 Dt. 14.11.2025	
RTS timeline	30 days	
RTS Due Date	26.12.2025	
District	Sonipat	
Name of the Revisionist	Devender	
Designated Officer	Designation	Registrar (Birth & Death), PHC- Moi Majri
	Action taken with date	Service completed on 19.11.2025
	Remarks on SARAL	"No Remarks"
First Grievance Redressal Authority	Designation	District Registrar, Sonipat
	Date and mode of appeal submitted to FGRA	Self filed by applicant through Helpline on 22.11.2025
	Remarks of the Revisionist	"As per citizen voice he applied for nac in birth certificate but he got a wrong certificate in child name kindly check this issue as soon as possible/"
	Action taken by the FGRA with date	Appeal resolved on 25.11.2025
	Remarks of FGRA	"PRARTHI DWARA KIYE GYE AAVEDAN KA JWAB RECORD KE ANUSAR JARI KAR DIYA GYA HAI/"
Second Grievance Redressal Authority	Designation	Deputy Commissioner, Sonipat
	Date and mode of appeal submitted to SGRA	Self filed by applicant through Helpline on 17.12.2025
	Remarks of the Revisionist	"As per citizen voice citizen applied for Application For Issuance of Birth Death Non Availability Certificate NAC but department has issued the certificate with wrong name SHUBHAM and the correct name is AMAN so kindly check the issue and issue the certificate with correct name as soon as possible /"

	Action taken by SGRA with date	No action
	Remarks of SGRA	NA
Commission	Mode & Date of filing of Revision	Auto Appeal on 02.02.2026
	Remarks of the Revisionist	NA
	Whether Revision has been filed in time?	Yes
	Whether service has been applied under correct category?	Yes

2. The applicant Sh. Devender applied for the service “Application for Issuance of Birth/Death/Non-Availability Certificate (NAC)” on 14.11.2025, notified under the Haryana Right to Service Act, 2014 (hereinafter referred to as the ‘Act’). A first appeal was filed before the FGRA on 22.11.2025, stating that although an NAC had been requested, an incorrect certificate was issued. The same was marked as resolved on 25.11.2025, with the remark that the certificate had been issued as per the record. Subsequently, a second appeal was filed before the SGRA on 17.12.2025. The case was auto-escalated to the Commission on 02.02.2026.

3. Taking cognizance of the matter, a notice under Section 17(1)(d) of the Act was issued to the SGRA-cum-Deputy Commissioner, Sonipat vide letter no. 593 dated 06.02.2026.

A reply was received from Sh. Sushil Sarwan, IAS, SGRA-cum-DC, Sonipat vide letter no. 2325/R dated 12.02.2026 (received in the Commission on 23.02.2026). The reply stated that the birth certificate was issued on 01.02.2011 without any name. The name “Shubham” was added to the birth record on 12.09.2019. It was further stated that there was no provision for a complete change of name in the records but only for correction and that the word “urf” can be added, if required.

4. Upon perusal of the revision details, the Commission observed that the applicant had uploaded a statement from the ANM on the SARAL portal stating that the child’s name is “Aman” as per their record. The Commission contacted the applicant, who shared the ANM record, which clearly mentioned the name as Aman.

When asked about the alleged change of name in 2019, the applicant stated that the Department appears to have mixed up cases and that no such undertaking for change of name was ever given by them. The SGRA, in his reply, had stated that no name was mentioned in the birth record. However, the reply also enclosed a manual birth certificate dated 01.02.2011 bearing the name “Aman.”

5.(a) Therefore, to proceed further in the matter, a hearing was scheduled to be held before Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission on 19.03.2026 at 12:00 noon, vide the Commission’s letter no. 984 dated 10.03.2026. The hearing took place as scheduled and was attended by the following:

- i. Sh. Sushil Sarwan, IAS, SGRA-cum-Deputy Commissioner, Sonipat
- ii. Dr. Jyotsana, FGRA-cum-District Registrar, Sonipat
- iii. Dr. Swaraj Chaudhary, Additional District Registrar (Birth & Death), Sonipat
- iv. Dr. Pankaj, Designated Officer-cum-Registrar (Birth & Death), PHC-Moi Majri

v. Sh. Devender, Revisionist, along with his wife, Smt. Poonam.

- (b) The revisionist stated that the name of their son is Aman, which is duly recorded not only in the birth register maintained by the ANM but also in a manual certificate dated 01.02.2011 issued in the name of the child as Aman. The child is currently studying in Class 10 and in all his documents, his name is recorded as Aman. The Family ID and the Ration Card also reflect the name of their son as Aman. The revisionist further submitted that they have been pursuing the matter for the past two years to ascertain why a birth certificate in the name of Shubham has been issued. Upon visiting the PHC, they were informed that an affidavit had been submitted by them in this regard. However, despite repeated requests, a copy of the said affidavit has not been provided to them to date. They therefore, requested that a corrected birth certificate reflecting the name 'Aman' be issued at the earliest.
- (c) The respondents were asked to explain how the name "Shubham" came to be recorded in their records. They submitted that, in the initial information contained in Birth Report, the name of the child was not mentioned. Consequently, an ANM, Ms. Sudesh, visited the residence of the applicant on 12.09.2019 to ascertain the name of the child and provided a written statement indicating that the name of the child was "Shubham," on the basis of which the birth certificate was issued. They further stated that the name cannot be changed from "Aman" to "Shubham" after issuance of the birth certificate and that only minor clerical or typographical errors can be corrected. As per the present provisions, the only alternative is to reflect both names in the birth certificate with the addition of the word "urf/alias".
6. The Commission has carefully considered all the facts and circumstances of this case. It is evident that the overwhelming evidence supports the name of the child as "Aman", as reflected in the entry in the birth register maintained by the ANM, the manual birth certificate issued earlier, the Aadhaar Card, school records, Family ID, ration card etc. However, merely on the basis of a statement given by Ms. Sudesh, ANM made more than eight years after the birth, the name of the child has been suo motu changed in the official records from "Aman" to "Shubham". This action is patently erroneous and has resulted in grave injustice to the revisionist. Accordingly, the SGRA-cum-Deputy Commissioner is directed to seek an explanation from Ms. Sudesh, ANM regarding the basis on which she recorded the name of the child as "Shubham". In the event she is unable to provide any credible proof in support of the same, the SGRA-cum-Deputy Commissioner, Sonipat, shall make an appropriate reference to the Chief Registrar, Births and Deaths, Haryana, for correction of the name. The Chief Registrar shall, if required, take up the matter with the Registrar General of India, Government of India, in case such correction is not feasible at their level. As regards the contention of the respondents that both names may be reflected in the birth certificate, the same is not acceptable to the parents. Moreover, the instructions issued by the Registrar General of India dated 30.06.2015 clearly provide as under in this regard:

"Considering the requirements of birth certificate with correct names, it has been decided that the request of change in name may be considered by the Registrar, if he/ she is satisfied with the

authenticity of the documents submitted by the applicant, the Registrar is authorized to consider the request of change in name. As far as possible, the concern Registrar may use the term 'alias' in respect of change in name and prefer to write both names in the birth certificate after making necessary entry in the remarks column of birth register. In case 'alias' is not acceptable to the applicant, then necessary changes in the name may be done upon the satisfaction of the registrar on the authenticity of the documents furnished by the applicant. After making changes, necessary entry should be made in the remarks column of the birth register and mention the date of correction and both names in the remarks column of birth register.

SGRA-cum-Deputy Commissioner, Sonipat is directed to send a reply in this regard through email rtsc-hry@gov.in by 30.03.2026.

19th March, 2026

