



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: - <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

No. HRSC-020008/194/2025/ 929
To

Dated: 05.03.2026

The Commissioner & Secretary to Govt., Haryana,
Urban Local Bodies, Haryana.
E-mail: fclg@hry.nic.in supdte2br@gmail.com

Sh. Nitin Kadian,
FGRA-cum-Executive Engineer-HQ,
Municipal Corporation, Faridabad.
E-mail: cmc-faridabad@ulbharyana.gov.in mcfxenhq@gmail.com

Subject: Review application against final orders dated 09.12.2025 in Revision No. AAS25/1857707/ULB- Nishant Thakur - Water leakages/ sewerage blocked/overflow [RTS - 2 Days]- Faridabad.

Sir,

I have been directed to invite reference to the subject cited above and to send herewith a copy of orders dated 03.03.2026 passed by Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission for information and necessary action, please.



(Sube Khan)

Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in



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(Review Application against final orders dated 09.12.2025 in Revision No. AAS25/1857707/ULB - Nishant Thakur - Water Leakages/Sewerage Blocked/Overflow - Municipal Corporation, Faridabad.)

Date: 02.03.2026

Time: 10:30 am

1. A request for reconsideration and sparing of adverse orders was received from Sh. Nitin Kadyan, Executive Engineer (HQ), Municipal Corporation, Faridabad vide letter No. MCF/EE-HQ/2026/452 dated 16.02.2026 regarding the Commission's final orders dated 09.12.2025, issued vide letter No. 5228 dated 12.12.2025 in respect of the hearing held on 04.12.2025 at 10:30 am. Vide the said orders, disciplinary action was recommended against Sh. Nitin Kadyan for failing to perform his duties as FGRA, as mandated under Section 6 of the Haryana Right to Service Act, 2014 (hereinafter referred to as the "Act").
2. While submitting the present request, Sh. Nitin Kadyan has sought reconsideration and leniency regarding the adverse orders passed against him in his capacity as FGRA. He has admitted that the complaint was not handled properly but has stated that the lapse was not deliberate. He submitted that the inaction on the first appeals dated 04.08.2025 and 16.09.2025 occurred due to administrative and systemic constraints, which he could not properly explain during the hearing. He further stated that a clerk (Sh. David Nagar) was assigned to manage the AAS/GRS portals. However, due to staff shortages and multiple duties, the official failed to discharge his responsibilities despite written notices and communications. The official was later transferred without proper relieving, which adversely affected portal management. During the video conference held on 04.12.2025, owing to anxiety and limited time, he could not fully explain the administrative difficulties. He also stated that no structured training was provided for portal handling. He further submitted that after the video conference, during which the Chief Commissioner explained the functioning of the portal, he personally took over its management. Since December 2025, complaints have been regularly monitored and resolved, and presently, no complaint is pending at the FGRA level. He highlighted systemic issues, including the presence of only one Designated Officer for 46 wards and one FGRA, which has already been recognized by the Commission. Proposals for restructuring are stated to be pending with the Directorate/IT Cell. He claimed that this was the first lapse on his part and asserted that his performance has improved since December 2025. He clarified that he does not intend to evade responsibility and acknowledged inefficiency in the concerned complaint, stating that it was ultimately resolved after the intervention of the Commission.
3. To proceed further in the matter, a hearing has been scheduled to be held before Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission, on 02.03.2026

at 10:30 AM, as conveyed vide letter No. 787 dated 23.02.2026. The hearing took place as scheduled which was attended by Sh. Nitin Kadyan, Executive Engineer-HQ, FGRA, Municipal Corporation, Faridabad. He reiterated the contents of his request dated 16.02.2026. He also expressed regrets for delay in this case and assured that no case will be allowed to be escalated even to the SGRA without looking into the complaint and satisfying the complaint in future.

4. The Commission has carefully considered all the facts and circumstances of the case. The request submitted by Sh. Nitin Kadyan, XEN, has been examined in detail. He has sought reconsideration of the orders dated 09.12.2025 and the application which is being treated as a review application under the provisions of Section 17(1)(i) of the Act. In view of the contentions reproduced in para 2 above and the corrective measures taken by him after the hearing held on 04.12.2025, the Commission is inclined to review its orders dated 09.12.2025 and withdraw the recommendation for initiation of departmental action against him. The Commission is happy to note that the orders had desired effects and the correct resolution mechanism is now in place. Accordingly, the Commissioner and Secretary, Urban Local Bodies, is requested not to initiate any departmental proceedings in this regard. It is expected that Sh. Nitin Kadyan will maintain the improved performance and adhere to the assurances given during the hearing.

3rd March, 2026

