



HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
E-mail: - <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

No. HRSC-020008/219/2025/1072

Dated: 17.03.2026

To

The Additional Chief Secretary to Government, Haryana,
Health Department.
E-mail: supdhealth1@gmail.com acshealth2019@gmail.com

The FGRA-cum-District Registrar,
Rewari.
E-mail: dhs.csrwr@hry.nic.in

The Designated Officer-cum-Additional District Registrar,
Rewari.
E-mail: birthdeathrwr@gmail.com

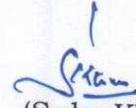
Sh. Rakesh, Statistical Assistant
(Through Additional District Registrar, Rewari).

Ms. Sunita,
(Through Additional District Registrar, Rewari).

Subject: Revision No. AAS25/1838052/Health- Dev Kumar -Application For Issuance of Birth/Death/Non Availability Certificate (NAC) [RTS - 30 Days]- Rewari - Final orders.

Sir/Madam,

I am directed to invite reference to the subject cited above and to send herewith a copy of final orders dated 16.03.2026 passed by Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission for information and necessary action, please.


(Sube Khan)

Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

CC: Appellant Dev Kumar (e-mail: nikhilyadav55988@gmail.com) (through AAS) for information.



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Final orders

(In respect of Review application of Sh. Rakesh, Statistical Assistant & Ms. Sunita, Civil Registration Assistant in the Revision No. AAS25/1838052/Health- Dev Kumar -Application For Issuance of Birth/Death/Non Availability Certificate (NAC) [RTS - 30 Days]- Rewari)

Hearing date: 13.03.2026

Time: 10:30 am

1. These orders are in continuation of the Interim Orders-I dated 03.02.2026, issued vide the Commission's letter no. 559 dated 05.02.2026 in respect of the hearing held on 02.02.2026 at 10:30 am. The said orders are enclosed herewith and may be treated as part of these orders. Vide the said orders, the Commission imposed a penalty of Rs. 10,000/- on Sh. Rakesh Kumar, Statistical Assistant and Rs. 5,000/- on Ms. Sunita. In addition, they were also directed to pay compensation of Rs. 1,000/- each to the revisionist Sh. Dev Kumar.
2. (a) In response to the Commission's interim orders, review applications have been received from the concerned officials. Sh. Rakesh Kumar submitted a review application vide letter no. 140 dated 16.02.2026 stating that the old record had already been established in 1999 and no changes were made by him to it. He further informed that the work was allotted to him in January 2024. It was also stated that on the verbal directions of the record keeper, he searched and returned the records. He further stated that the task of preparing and amending the certificates was not assigned to him and was the responsibility of another employee.

(b) Ms. Sunita also submitted a review application vide letter no. 136 dated 16.02.2026 stating that she prepared the certificate on the basis of the records of 1999 and that she had no authority to make amendments in the birth records on her own. She further stated that she was not aware of the procedure for making such amendments and that the certificate was prepared based on the instructions of the office. Additionally, she pleaded that she was not informed about the VC and the agenda of the same.
3. (a) An unnamed email was received from Additional District Registrar (ADR), Rewari on 10.02.2026 while informing that certificate had been issued after correction of the same. Further, the applicant had already registered the birth at MC Rewari, whose registration date was 18.08.1999 and the place of birth as Ramjas Hospital, which is prior to the date of registration available in the records.

(b) A reply was also received from Dr. Joginder Singh Tanwar vide letter no. 120 on 10.02.2026 while informing that the applicant was informed during his visit that any correction can only be carried out on the SARAL/PHC. The branch official did not possess direct authority to alter the date of birth in an already issued certificate without following the proper process. Thereafter, with the intervention of the SGRA, correspondence was

initiated with the Chief Registrar on 03.11.2025. Guidelines were then received on 17.11.2025 and the applicant was informed to apply through the correct channel so that the system record could be rectified first. As per rules, once a certificate was issued, a fresh certificate cannot be generated on the same application without correction of the original record. Thereafter, the application was submitted on 06.02.2026 and the certificate was issued on 09.02.2026.

(c) A submission was also received from the FGRA-cum-Civil Surgeon through email dated 10.02.2026 while counter-signing the reply submitted by the Additional District Registrar dated 10.02.2026.

4. (a) To proceed further in the matter, a hearing was scheduled to be held before Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission on 13.03.2026 at 10:30 am vide Commission's letter no. 854 dated 27.02.2026. The hearing took place as scheduled, which was attended by:

- i. Dr. Joginder Singh Tawar, DO-cum-Additional District Registrar, Rewari
- ii. Sh. Rakesh, Statistical Assistant, O/o Additional District Registrar, Rewari
- iii. Ms. Sunita, Civil Registration Assistant, O/o Additional District Registrar, Rewari

(b) Ms. Sunita and Sh. Rakesh reiterated the contents of their review petition. They stated that they were not competent to alter the official records and had merely prepared the certificate on the basis of the records available. Ms. Sunita further stated that during the earlier hearing, no intimation had been given regarding the agenda of the hearing. They prayed that a lenient view may be taken against them in view of this being their first lapse. Upon being asked, how the manual certificate dated 12.02.2004 had been issued with the correct details, they argued that the same had been prepared on the basis of the ANM record and was merely provided as information during outreach programmes. However, it was observed that the said certificate was indeed a birth certificate issued by the Additional District Registrar and not a mere information as claimed. It was further claimed that the manual certificate had not been attached with the original application. However, this was also found to be incorrect on checking the record.

(c) Dr. Joginder Singh Tawar reiterated the contents of his submission dated 10.02.2026 and stated that there was no intention to harass the applicant and that the certificate had been issued only on the basis of the available record. He further stated that sensitization programmes had been conducted after the Commission's visit and that the officials are now mindful in the discharge of their official duties.

5. The Commission has carefully considered all the facts and circumstances of the case. This is a clear-cut case of bureaucratic red tapism and blind adherence to clerical procedures. It reflects a mechanical bureaucratic approach, as is evident from the facts of the case. The Commission fails to understand how, when a manual certificate dated 12.02.2004 existed with the correct particulars, a factually incorrect certificate could have been issued by swapping the registration date and the date of birth. Officials cannot be expected to work with blinkers on and are required to apply their mind in the discharge of their official duties. A logical approach would have been to flag the issue before the

higher authorities so that appropriate measures could have been taken, instead of subjecting the applicant to repeated visits to the offices. However, considering the first lapse coming to the notice of the Commission and the repeated pleas made by Ms. Sunita and Sh. Rakesh, the Commission is inclined to take a lenient view, with the expectation that such lapses will not be repeated in future. Therefore, Commission in exercise of its powers vested under Section 17(1)(i) of the Haryana Right to Service Act, 2014 (hereinafter referred to as the 'Act') reviews its earlier orders dated 03.02.2026 and reduces the penalty amount from Rs. 5,000 to Rs. 1,000/- on Ms. Sunita and from Rs. 10,000 to Rs. 2,000/- on Sh. Rakesh Kumar. The compensation granted vide orders dated 03.02.2026, to be recovered from the officials stands unchanged. Therefore, they are directed to pay a compensation of Rs. 1,000 each to the revisionist, as earlier ordered. Civil Surgeon, Rewari is directed to ensure that amounts of Rs. 2,000/- and Rs. 3,000/- are deducted from the salaries of Ms. Sunita and Sh. Rakesh respectively for the month of March, 2026 to be paid in April, 2026. While depositing Rs. 1,000/- and 2,000/- respectively in the State Treasury under the Receipts Head 0070-60-800-86-51, Rs. 2,000/- be disbursed to the revisionist. The revisionist is requested to provide the following details to the FGRA-cum-District Registrar, Rewari (email id dhs.csrwr@hry.nic.in) as well as to the Commission (email id rtsc-hry@gov.in) for making the payment of the compensation:-

- (a) Name of the Bank
- (b) Name of the Account holder in the Bank
- (c) Bank Account Number
- (d) Address of the Bank
- (e) IFSC Code

The penal provisions have been invoked against Ms. Sunita and Sh. Rakesh since they are "*any other official involved in the process of providing such service*" as stated in Section 17(1)(h) of the Act. Further, in case the previous penal orders have been implemented, the Civil Surgeon is requested to refund the excess amounts accordingly.

6. As far as the role of Dr. Joginder Singh Tawar, DO-cum-Additional District Registrar, is concerned, the same is also found to be deficient. The incorrect certificate issued on 19.08.2025, with the registration date and date of birth swapped, was issued under his office and authority. Senior officials like him cannot feign ignorance of such factual lapses while issuing important documents of this nature. Retrospectively, he cannot claim that he merely followed office procedures and issued the certificate based on whatever record was available. It has clearly been established that the applicant had also submitted the correct manual certificate while requesting for the service. He was expected to exercise due application of mind and not merely approve whatever was submitted by his subordinate staff. The subordinate staff are meant to assist him in office work and cannot substitute accountability on his behalf. Therefore, finding him guilty of providing unsatisfactory service to the applicant, the Commission, in exercise of its powers vested under Section 17(1)(h) of the Act, imposes a token penalty of Rs. 3,000 on Dr. Joginder Singh Tawar, DO-cum-Additional District Registrar. In addition, he is also directed to pay a compensation of Rs. 1,000 to the revisionist. Civil Surgeon, Rewari is directed to ensure that an amount of Rs. 4,000 is deducted from the salary of Dr. Joginder Singh Tawar for

the month of March, 2026 to be paid in April, 2026. While depositing Rs. 3,000/- in the State Treasury under the Receipts Head 0070-60-800-86-51, Rs. 1,000/- be disbursed to the revisionist.

7. Coming to the role of the FGRA-cum-District Registrar, the same is found to be completely unsatisfactory. An appeal was filed before him on 25.07.2025 with clear remarks that the date of birth had been printed incorrectly and the correct manual certificate was also attached. However, the appeal was marked as resolved on 01.09.2025 by stating that the certificate had been issued based on the available records. While resolving the appeal, the FGRA had, in fact, attached the incorrect certificate showing the date of birth as 28.08.1999 and the date of registration as 12.08.1999. Such a glaring lapse is not expected from a Civil Surgeon, who is entrusted with heading the Health Department at the district level. Further, in response to the notice issued to Dr. Narender Dahiya, Civil Surgeon under Regulation 10 of the Haryana Right to Service (Management) Regulations, 2015, in the orders dated 03.02.2026, he merely countersigned the submission made by the Additional District Registrar and no proper justification was offered by him for the lapse on his part. The resolution which has now been achieved on 09.02.2026 after cognizance was taken by the Commission ought ideally to have been undertaken at his own level. Therefore, finding him guilty of failing to discharge his functions cast upon him under the Act, the Commission in exercise of its powers vested under Section 17(1)(d) of the Act recommends disciplinary action against Dr. Narender Dahiya, FGRA-cum-District Registrar to the State Government. The ACS, Health Department, is requested to inform the Commission of the action taken in this case within 30 days of receiving these orders, as provided in Section 18 of the Act, which states as follows:-

(1) *"The State Government shall consider the recommendations made by the Commission under clauses (d), (e) and (f) of sub-section (1) of section 17 and send information to the Commission of action taken within thirty days or such longer time as may be decided in consultation with the Commission. In case the State Government decides not to implement any of the recommendations of the Commission, it shall communicate the reasons for not acting on the recommendations to the Commission.*

(2) *The Commission shall prepare an annual report of the recommendations made by it under section 17 along with the action taken and reasons for not taking action, if any. The State Government shall cause a copy of this report to be laid on the table of the Haryana Legislative Assembly."*

The action taken report from ACS (Health) will be incorporated in the Annual Report of the Commission for the year 2025-26 as mandated above to be tabled in the Haryana Legislative Assembly.

With these orders, this revision is hereby allowed and disposed of.

16th March, 2026

