HARYANA RIGHT TO SERVICE COMMISSION
S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017
Website- https://haryana-rtsc.gov.in/ Telephone: 0172-2711050

No. 1673 Dated: 8th May '2025

To

Sh. Abhimanyu Dhankar
the DO-cum-SDO(Op),
Sub Division (Electricity), Model Town, Panipat City.
Contact: 9354919037
E-mail: sdoopmtpanipat@uhbvn.org.in

Subject:- **Revision Details - AAS25/1435463 Name- DURGA PARSAD JAIN Service- Shifting of Transformers [RTS - 51 Days] UHBVN Self Filed by Applicant on AAS Portal on 18.04.2025.**

Sir,

I am directed to forward herewith a copy of the orders dated 07.05.2025 passed by Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.

Encl: As above

(Sube Khan)
Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

Endst. No. 1674 Dated: 8th May '2025

A copy of the above is forwarded to the following for information:-

i. The Managing Director, UHBVN.
ii. Sh. Rajinder Kumar, SE, UHBVN, Nodal Officer for RTS matters on behalf of UHBVN E-mail: : r.untale@gmail.com.
iii. The appellant – Smt. Durga Parsad Jain Phone No. 9871471889 E-mail: anks_jain@rediffmail.com.

(Sube Khan)
Under Secretary-cum-Registrar,
Haryana Right to Service Commission
E-mail: rtsc-hry@gov.in

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Final orders

(In respect of Revision Details - AAS25/1435463 Name- Durga Parsad Jain Service- Shifting of Transformers [RTS - 51 Days] UHBVN Self Filed by Applicant on AAS Portal on 18.04.2025.)

Hearing date: 07.05.2025 **Time: 11:15 am**

Case type		Revision on AAS
Department		UHBVN
Name of Service		Shifting of Transformers
Date of application		16.12.2024
RTS timeline		51 Days
RTS Due Date		03.03.2025
District		Panipat
Name of the Appellant		Durga Parsad Jain
Designated Officer	Designation	SDO, Sub-Division (Electricity)-MODEL TOWN
	Action taken with date	Closed of 28.02.2025
	Remarks of DO	"NOTICE ATTACHED"
First Grievance Redressal Authority	Designation	XEN, Division (Electricity)-Panipat City
	Date and mode of appeal submitted to FGRA	02.03.2025 (Self Filed by Applicant on Saral Portal)
	Remarks of the Appellant	"It is not clear what actions have been taken by department. Only response I have received is bill for account no 0611540000. which is attched. "
	Delay Reason	"The appeal is raised on the next day of completion of the service request. Hence there is no delay."
	Action taken by the FGRA with date	Appeal resolved on 03.03.2025
	Remarks of FGRA	"COMPLAINT REF TO CONCERN JE FOR SITE VERIFICATION PLEASE WAIT."
Second Grievance	Designation	SE, Circle (Electricity)-Panipat

Redressal Authority		
	Date and mode of appeal submitted to SGRA	04.03.2025 (Self Filed by Applicant on AAS Portal)
	Remarks of the Appellant	"First Appeal closed with no action taken or communicated to me."
	Action taken by SGRA with date	Appeal dismissed on 17.04.2025
	Remarks of SGRA	"Please find attachment"
Commission	Date of filing of Revision	18.04.2025
	Mode of Revision	Self Filed by Applicant on AAS Portal
	Remarks of the Appellant	"The department is unlawfully encroaching on my property and unfairly demanding payment from me to relocate their structures outside my land. This is a clear violation of property rights and should be rectified without imposing financial responsibility on me."
	Whether Revision has been filed in time?	Yes
	Whether service has been applied under correct category?	Yes

2. Taking cognizance of the matter, the Commission sent a letter to DO-cum-SDO (Op), Sub-Division (Electricity), Model Town, Panipat vide letter no. 1495 on 22.04.2025. He was directed to investigate the matter and send the action taken report by 05.05.2025 and a hearing was scheduled to be held before Sh. T.C. Gupta, Chief Commissioner, Haryana Right to Service Commission on 07.05.2025 at 11:15 am. In the meanwhile, a reply was received from DO-cum-SDO (Op), Sub-Division (Electricity), Model Town, Panipat vide no. 139 on 06.05.2025 wherein it was informed that the complaint was raised on 16.12.2024, requesting the shifting of an electric pole and transformer located on his agricultural field. The site was inspected by Sh. Kunal, Junior Engineer (JE) and his team. During the inspection, it was observed that the electrical infrastructure, including poles and a transformer had originally been erected along the central line of the agricultural plots (commonly known as killa dole/med). However, during a later re-measurement by the complainant Sh. Durga Prasad Jain's agricultural field in relation to his neighboring plot, it was found that the original killa dole/med alignment was incorrect. After realignment, the electrical infrastructure now falls within the complainant's field, which led to the filing of the current complaint. Furthermore, two letters were issued regarding the matter. The first letter, memo no. 3747 dated 20.02.2025, requested the complainant to provide consent for the deposition of shifting charges as per Nigam instructions. A reminder was subsequently issued

through memo no. 4116 on 21.03.2025, sent through email and WhatsApp message (sent by Sh. Kunal JE to mobile number 98xxxxxx89). In response, the complainant asked, "Estimate kahan hai, bina amount jaane?" (Where is the estimate? How can I proceed without knowing the amount?). Following this, the required estimate was prepared and sanctioned by the Executive Engineer, City Division, UHBVN, Panipat, for an amount of Rs. 2,57,310/- . Therefore, another letter was issued on 31.03.2025, requesting the complainant to deposit the shifting charges. However, the complainant has not deposited the amount to date and as a result, the work could not be carried out. Furthermore, the complainant appears unwilling to deposit the cost of the sanctioned estimate. As per Nigam's instructions, the work for shifting the electrical infrastructure will be executed only after the required payment is made by the complainant. It is also noted that the transformer in question is of 63 KVA capacity and is fed from the 11KV STP feeder. It supplies power to two connections:

i. A/c No. 7980291000 in the name of Sh. Satish Kumar S/o Sh. Ram Kumar, released by the Nigam on 10.12.2015.
ii. A/c No. 2355640000 in the name of Sh. Ram Kumar, reportedly older than the above connection, though no records for it are currently traceable.

3. The hearing took place as scheduled, which was attended by:

i. Sh. Rajinder Kumar, SE, UHBVN, Nodal Officer for RTS matters on behalf of UHBVN
ii. Sh. Abhimanyu Dhankar, DO-cum-SDO (Op), Sub-Division (Electricity), Model Town, Panipat.
iii. Sh. Ankur Jain, grandson of Late Sh. Durga Parsad Jain, the appellant.

At the outset, Mr. Ankur Jain was asked about the death of the consumer and why the connection has not yet been transferred to the successor's name. He stated that his grandfather passed away about 10 years ago and they are currently in the process of getting the connection transferred. Regarding the case, he stated that the transformer has been installed in his field, which he discovered only after obtaining measurements using new drone-based technology. Previously, field measurements were done manually using chains but during a recent inspection, he used advanced technology for more accurate results. He stated that the transformer is serving only one connection, that of Mr. Satish Kumar but it is installed on the appellant's land. Therefore, Mr. Satish Kumar is benefiting from the use of his land. On the other hand, the SDO reiterated the contents of his reply dated 06.05.2025 and stated that when the transformer was initially installed, it was placed along the boundary (ढ़ोल). If the applicant has now obtained new

measurements, the Nigam is prepared to shift the transformer, provided the cost is borne by the consumer.

4. The Commission has carefully considered all the facts and circumstances of the case. The original consumer is not before us, having passed away more than a decade ago. Furthermore, as per the records, the pole was installed well before 2015 and the matter has been raised only now, nearly ten years later. Therefore, the request is clearly time-barred due to limitation. The transformer was installed along the boundary line based on the measurements available at the time. While newer technology, such as drone-based measurement, may now suggest that the transformer lies within the applicant's land, the Commission cannot direct UHBVN to relocate the transformer at its own cost. Since the issue has been raised after a considerable delay, the cost of relocation must be borne by the applicant. Therefore, the revision petition lacks merit and is hereby dismissed.

Haryana Right to Service Commission Estd. 2014 under HRTSA

-sd-
(T.C. Gupta)
CC, HRTSC

7th May, 2025