



HARYANA RIGHT TO SERVICE COMMISSION  
S.C.O. No. 38 & 39 (2<sup>nd</sup> FLOOR), SECTOR 17-A, CHANDIGARH-160017  
Website- <https://haryana-rtsc.gov.in/> Telephone: 0172-2711050

No: HRSC-010004/21/2024/ 2015  
To

Dated: 09.05.2024

Additional Chief Secretary to govt. Haryana,  
Energy Department.

Superintending Engineer,  
Panipat, Haryana.  
E-mail: [seoppanipat@uhbvn.org.in](mailto:seoppanipat@uhbvn.org.in)

XEN-cum-SGRA  
Division (Electricity)-Panipat City  
Contact No.9354918980  
Email: [xenocitypanipat@uhbvn.org.in](mailto:xenocitypanipat@uhbvn.org.in)

The SDO-cum-FGRA,  
Sub-Division (Electricity)-Sanoli Rodad, Panipat, UHBVN  
Contact No. 9354919039  
Email:- [sdoopsanoliroad@uhbvn.org.in](mailto:sdoopsanoliroad@uhbvn.org.in)

The Commercial Assistant-cum-DO,  
O/o SDO, Sanoli Rodad, Panipat (M) 9354919039  
Email:- [sdoopsanoliroad@uhbvn.org.in](mailto:sdoopsanoliroad@uhbvn.org.in) & [casanoliroad@uhbvn.org.in](mailto:casanoliroad@uhbvn.org.in)

**Subject:-** Revision No.-AAS24/1028157, Name- SATYA DEVI JINDAL, Service-Billing Complaints [RTS - 7 Day], Filed through Self- on 18.03.2024, Department- UHBVN, Panipat.

Sir,

I am directed to forward herewith a copy of the orders dated 8<sup>th</sup> May 2024 passed by Sh. T.C. Gupta Chief Commissioner, Haryana Right to Service Commission, Chandigarh in respect of above case for information and compliance.

**BY THE ORDER OF THE HARYANA RIGHT TO SERVICE COMMISSION AT CHANDIGARH.**

Encl: As above

(Sube Khan)  
Under-Secretary cum Registrar,  
Haryana Right to Service Commission  
Email: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)

Endst No. 2016

Dated:- 09.05.2024

A copy is forwarded to the following for action/information please:-

- The MD, UHBVN .
- The Appellant, Sh. SATYA DEVI JINDAL (M)  
9034001603 Email:- [amitjindal4u@gmail.com](mailto:amitjindal4u@gmail.com).

(Sube Khan)  
Under-Secretary cum Registrar,  
Haryana Right to Service Commission  
Email: [rtsc-hry@gov.in](mailto:rtsc-hry@gov.in)



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**Final orders**

**(In respect of Revision No. AAS24/1028157, Name- SATYA DEVI JINDAL, Service-Billing Complaints [RTS - 7 Day], Filed through Self- on 18.03.2024, Department-UHBVN, Panipat.**

**Hearing date: 07.05.2024**

**Time: 10:00 am**

Case type	Revision on AAS	
Department	UHBVN	
Name of Service	Billing Complaints	
Date of application	26.02.2024	
RTS timeline	7 Days	
RTS Due Date	06.03.2024	
District	Panipat	
Name of the Appellant	Sh. Satya Devi Jindal	
<b>Designated Officer</b>	Designation	CA, Sub-Division (Electricity)-SANOLI ROAD
	Action taken with date	Closed on 29.02.2024
	Remarks of DO	"AS PER REVENUE SECTION BILL OK ACCORDING TO READ NO ADJUSTMENT REQUIRED"
<b>First Grievance Redressal Authority</b>	Designation	SDO, Sub-Division (Electricity)-SANOLI ROAD
	Date and mode of appeal submitted to FGRA	02.03.2024 (Filed through self)
	Remarks of the Appellant	"Sir pls update our reading in bill from old replaced meter due to display issue"
	Action taken by the FGRA with date	Appeal Resolved on 07.03.2024
	Remarks of FGRA	"AS PER REVENUE SECTION BILL OK ACCORDING TO MDM READ NO ADJUSTMENT REQUIRED"
<b>Second Grievance Redressal Authority</b>	Designation	XEN, Division (Electricity)-Panipat City
	Date and mode of appeal submitted to SGRA	07.03.2024 (Filed through self)
	Remarks of the Appellant	"Old meter reading is not updatef. Which display was disturbed"
	Action taken by SGRA with date	Appeal Resolved on 18.03.2024