

HARYANA RIGHT TO SERVICE COMMISSION S.C.O. No. 38 & 39 (2nd FLOOR), SECTOR 17-A, CHANDIGARH-160017 E-mail: - https://haryana-rtsc.gov.in/ Telephone: 0172-2711050

No. HRSC-020008/97/2025/ 3847

Dated: 15th Sep 2025

To

The FGRA-cum-District Registrar, Faridabad. E-mail: dhs.csfbd@hry.nic.in

The Designated Officer-cum-Sub Registrar, Municipal Corporation, Faridabad (NIT Zone-II). E-mail: subregnitzone@gmail.com

Sh. Devesh Sharma, Clerk, O/o Sub Registrar, Municipal Corporation, Faridabad (NIT Zone-II). E-mail: devsharma3420@gmail.com

Subject: Review application of Sh. Devesh Sharma, Clerk, Municipal Corporation, Faridabad in respect of Revision No. AAS25/1505044- Kunal Sharda- Application For Issuance of Birth/Death/Non Availability Certificate (NAC) [RTS - 30 Days]-Faridabad- Final orders.

I am directed to invite reference to the subject cited above and to send herewith a copy of final orders dated 11.09.2025 passed by Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission.

(Sube Khan)

Under Secretary-cum-Registrar, Haryana Right to Service Commission E-mail: <u>rtsc-hry@gov.in</u>



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Final Orders

(Review application of Sh. Devesh Sharma, Clerk, Municipal Corporation, Faridabad in respect of Revision No. AAS25/1505044)

Date: 11.09.2025 Time: 10:30 am

- 1. These orders are in reference to the Commission's final orders dated 14.07.2025 issued vide letter no. 2825 dated 16.07.2025 vide which a penalty of Rs. 3,000/- was imposed on Sh. Devesh Sharma, Clerk and he was also directed to pay compensation of Rs. 3,000/- to the applicant.
- 2. Thereafter, a review petition has been received from Sh. Devesh Sharma, Clerk. In his application, he reiterated the facts of the case and submitted that the work related to Death Registration/Certificate is not looked after by him. To decide the review application, a hearing was scheduled before Sh. T. C. Gupta, Chief Commissioner, Haryana Right to Service Commission on 11.09.2025 at 10:30 a.m. vide Commission's letter no. 3398 dated 28.08.2025
- 3. The hearing took place as scheduled, which was attended by Sh. Devesh Sharma, Clerk. The petitioner reiterated the contentions of his review petition, which is enclosed with these orders and shall be read as part of this order. He further stated that the death of Sh. Hari Prasad Sharda had taken place on 19.03.2025 but same was not registered. Consequently, when an application dated 22.03.2025 was submitted for the issuance of a death certificate, a manual NAC was issued on 09.04.2025. He got it signed by the Sub-Registrar, Sh. Harbir Singh Rawat, who called the applicant on the telephone and asked him to collect it from the office. He clarified that there was no malafide in his conduct, and when the Commission issued orders after the hearing on 08.07.2025, he ensured that the death certificate was issued immediately. He requested leniency and a review of the orders, including that the imposition of penalties and the award of compensation be waived of.
- 4. The Commission has considered the review application. Although the Commission would like to take a sympathetic view on his request but the Commission cannot ignore the harassment that was caused to the applicant. The applicant had to first visit the MCF office multiple times, and thereafter, instead of receiving the requested death certificate, he was issued the birth certificate of a completely unrelated person. The Commission is primarily concerned with the delivery of services to citizens and the difficulties and harassment they face in procuring these services. This mistake could have been easily corrected by the FGRA-cum-District Registrar, Faridabad when the first

appeal was filed before him. He could have ensured the issuance of the correct NAC to the applicant and explained the procedure for registration of death, thereby preventing the applicant from having to file either the second appeal or the Revision before the Commission. The Commission has already adversely commented on the role played by the FGRA-cum-District Registrar as well as the SGRA-cum-Deputy Commissioner, Faridabad, in this case. However, much against its wishes, the Commission does not find it appropriate to review its earlier orders dated 14.07.2025, which were passed in public interest. It is hoped that these orders will act as a deterrent not only for the petitioner but also for Sh. Harbir Singh Rawat, Sub-Registrar, who improperly delegated his responsibilities to the petitioner. The Commission makes it clear that the Sub-Registrar—being the Designated Officer—will be held personally accountable, rather than placing the blame solely on the clerk if any Revision is raised to the Commission in future relating to him.

At the same time, the FGRA-cum-District Registrar is also advised to examine the grievance raised in appeals in future and take corrective action, instead of indulging in technicalities, as has already been observed in the order dated 14.07.2025. Further, the name of Sh. Harbir Singh Rawat is being entered into the database of the Commission, and if any act of omission or commission comes to the notice of the Commission in future, this case will be clubbed with such future cases for consideration of recommending disciplinary action against him. However, it is hoped that no such eventuality will arise in future.

With these orders, this review application is hereby dismissed to Service

-sd-T.C. Gupta

CC, HRTSC

11th September 2025