

**BEFORE LT GEN V.S.TONK (RETD.),PVSM, AVSM ; COMMISSIONER, HARYANA  
RIGHT TO SERVICE COMMISSION, CHANDIGARH.**

(Under Section 17(1)(b) of Haryana Right to Service Commission Act, 2014)

**Complaint No. 01 of 2016.**

Sh.Gaurav Kumar S/o Sh. Surinder Singh, R/o House No. 1149,  
IFFCO Colony, Sector-17, Gurgaon.

----- **Complainant.**

**Versus**

The Designated Officer-cum-SDO (Civil)-cum- Licensing Authority, Gurgaon (N)  
Ground Floor, Mini Secretariat, Gurgaon.

-----**Respondent.**

**Subject:- Suo Moto Notice under Section 17(1)(b) of the  
Haryana Right to Service Act, 2014.**

<b>Date of Institution</b>	<b>:19.01.2016</b>
<b>Date of hearing</b>	<b>:16.02.2016</b>
<b>Date of Order</b>	<b>:16.02.2016</b>

**Present:-**

1. None is present for Complainant Sh.Gaurav Kumar's side.
2. Respondeant : Through Sh. Om Parkash Naib-Tehsildar, Gurgaon

**Order**

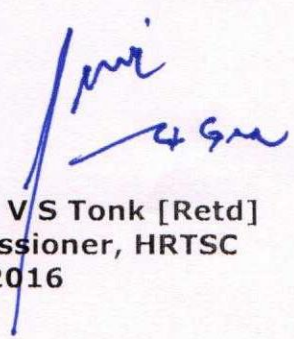
Briefly stated, the case of the complainant, Sh. Gaurav Kumar (hereinafter referred to as 'Complainant') is that he has filed a complaint dated 14.01.2016 with the Commission that he had applied to the Licensing Authority, Gurgaon (North) (**hereinafter referred to as 'Respondent'**) for renewal of his Driving Licence (bearing No. GJ18/2006/0014518 dated 25/05/2006) alongwith the NOC dated 03/02/2015 for the purpose, issued by the A.R.T.O, Gandhi Nagar, Gujarat but the respondent was not renewing the same on the grounds that they had not received the confirmation for issuance of NOC inspite of writing a letter No. 17/DLC dated 20/03/2015 to the concerned office. Hence the complainant filed the present complaint before this commission for Redressal of his grievance i.e. renewal of his Driving Licence by the respondent.

1. A Suo moto notice of the complaint was issued under section 17(1) (b) of Haryana Right to Service Act, 2014 to the Designated Officer-cum-SDO (Civil)-cum-Licensing Authority, Gurgaon (North) (hereinafter referred to as 'Respondent') vide notice No. 6/1/2016/HRTSC/2295-96 dated 21.01.2016 by registered post as well as by email on 21.01.2016 with the direction to issue a "Renewed Licence" to the Complainant by 05<sup>th</sup> February, 2016 and to forward an "Action Taken Report" by the said date, failing which the Respondent was directed to appear for explaining the reasons for delay before this Commission on 9<sup>th</sup> February, 2016. The respondent failed to adhere to the said direction of the Commission. This being the first complaint against the respondent before the Commission, a lenient view was taken and accordingly directions were again issued vide Commission's notice No. 6/1/2016/HRTSC/2644-45 dated 09/02/2016 by Registered post as well as by e-mail on 09/02/2016, to explain the reasons



2. In compliance of the said orders of the Commission, the respondent issued a new learner Driving Licence No. HR26/0002030/2016 to the complainant and Sh. Om Parkash Naib-Tehsildar, Gurgaon appeared before the Commission 16/02/2016 on behalf of the Respondent alongwith the written submissions dated 15/02/2016 of the Respondent, .that in the past instances had not been rare where fake licenses were submitted by the people with vested interests and in order to curb such practices, the Govt. of Haryana issued detailed instructions vide it's Memo No. 478-560/AT-3/ST-I. Dated 5<sup>th</sup> January, 2015 **(Copy attached as R-1)** with regard to the renewal of driving licenses and verification of their genuinness. Accordingly, the application alongwith the N.O.C. of the complainant applicant Sh. Gaurav Kumar was forwarded to the A.R.T.O. Gandhi Nagar vide Respondents office Memo no. 17/DLC dated 20.3.2015. However, till date no response is received from the said authority.
3. After considering the written submissions dated 15.02.2016 of the Respondent and submissions made by his ~~an~~ authorized representative Sh. Om Parkash Naib-Tehsildar, Gurgaon stating that a afresh Learner Driving Licence bearing No.-HR26/0002030/2016 has been issued to the complainant Sh. Gaurav Kumar on 08.02.2016. The respondent has also produced an e-mail dated 10.02.2016 (authenticated) having confirmed the same by complainant Sh. Gaurav Kumar.
4. The complainant is satisfied with the action taken by the Respondent. The issue is accordingly treated as resolved and the case is disposed of.
5. Copy of the Order be given to all concerned.

Announced in the open Court today.

  
**Lt Gen V/S Tonk [Retd]**  
**Commissioner, HRTSC**  
**16.02.2016**

**Dated: 16.02.2016**  
**Place: Chandigarh**

Enclosure: As above.