

Name of the Department:- Food and Drugs Administration

Sr. No.	Name of Service	Given Time Limit (Working days)	Designated Officer	First Grievances Redressal Authority	Second Grievances Redressal Authority
1	2	3	4	5	6
1	Grant/renewal drugs Manufacturing License	45 days	State Drugs Controller	Commissioner Food and Drugs Administration	Addl. Chief Secretary, Health
2	Issue of License for Manufacturing Bulk Drugs/formulations	15 days	State Drugs Controller	Commissioner Food and Drugs Administration	Addl. Chief Secretary, Health
3	Issue of Retail Drug License (Pharmacy)	30 days	Senior Drugs Control Officer of the zone	Commissioner Food and Drugs Administration	Addl. Chief Secretary to Government Haryana, Health Department
4	Issue of License for the operation of a blood bank under the Drugs and Cosmetics Act. 1940. (Central Act 23 of 1940)	30 days	State Drugs Controller	Commissioner Food and Drugs Administration	Addl. Chief Secretary to Government Haryana, Health Department
5	Issue of Registration for operating drug store in the hospital (both outdoor and indoor pharmacy), under the Drugs and Cosmetics Act. 1940. (Central Act 23 of 1940) and Pharmacy Act. 1948 (Central Act 8 of 1948)	30 days	Senior Drugs Control Officer of the zone	Commissioner Food and Drugs Administration	Addl. Chief Secretary to Government Haryana, Health Department
6	Issue of Registration for opening and running a Blood Bank (Local Food and Drug Administration)	30 days	State Drugs Controller	Commissioner Food and Drugs Administration	Addl. Chief Secretary to Government Haryana, Health Department
7	Issue of Drug license for setting up a pharmacy in state (by State Drugs Control Organization)	30 days	Senior Drugs Control Officer of the zone.	Commissioner Food and Drugs Administration	Addl. Chief Secretary to Government Haryana, Health Department
8	Issue of Wholesale Drug	30 days	Senior Drugs	Commissioner Food	Addl. Chief

	license		Control Officer of the zone.	and Drugs Administration	Secretary to Government Haryana, Health Department
9	Issue of Renewal of license for the operation of a Blood Bank under Drugs and Cosmetics Act, 1940. (Central Act 23 of 1940)	30 days	State Drugs Controller.	Commissioner Food and Drugs Administration	Addl. Chief Secretary to Government Haryana, Health Department